



Baker Clinic

Dr. Noella Lee Pong | Dr. Susan Campbell | Dr. Christine Sharek | Dr. George Lo | Dr. Gary Samycia
10405 Jasper Ave. NW, Suite 100 | Edmonton, AB | T5J 3N4

Notice of Practice Closure

Dear Patients:

It is with mixed emotions and after much thought that we at the Baker Clinic are announcing the closure of our medical practices, **effective August 9, 2024**. It has been a privilege and an honour serving as your family doctors.

Finding a New Doctor

We recognize that finding a new physician is challenging. We encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). And here are some suggestions below to assist you for ongoing care:

1. Ask family and friends if their doctor may be accepting new patients.
2. Go to <https://search.cpsa.ca/>
3. Go to <https://albertafindadoctor.ca/>
4. Contact "Health Link Alberta" at 1-800-408-5465.
5. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

We are required by the College of Physicians and Surgeons of Alberta to store all original patient records for a period before they can be destroyed. Please note that *your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it*. We have selected RSRS, a physician-managed company, to safely and securely store all patient records from our clinic. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

We encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. While there is a provincial system that carries some of your information, it is not complete, nor is it the same as the record we've accumulated about you. We have included an infographic illustrating 10 reasons why getting your record is so important. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/BakerClinic

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

(There is a fee for the copy/transfer of medical records but it is not prohibitive)

Thank you for your kindness and support over these many years. We wish you well and good health for the future.

Sincerely,

Dr. Noella Lee Pong Dr. Susan Campbell Dr. Christine Sharek Dr. George Lo Dr. Gary Samycia

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.