



Important Notice Regarding Our Practice Closure

Dear Valued Patient,

It is with heavy hearts that we share this message. After exhausting every possible effort to remain open and continue caring for our patients, we have made the difficult decision to close our office effective **February 20, 2026**.

This was not a decision we wanted to make, and we truly understand the impact this may have on you and your family. Caring for you has been a privilege, and we are deeply grateful for the trust you have placed in us over the years. During this transition, our administrative assistant will be standing by to answer questions and assist you in any way they can.

Finding a New Doctor

To help with this, here are some suggestions below:

1. Virtual Care: The Maples App provides access to virtual care services.
2. Local Pharmacy Services: Your local pharmacy may offer various services. Please visit <https://pans.ns.ca> for more information
3. Call 8-1-1 to register on the seeking a new doctor list. They will contact you if a new physician is able to assume your care.
4. Visit <https://needafamilypractice.nshealth.ca> to register.
5. Contact **RSRS** (see below). They sometimes are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

We are required by the College of Physicians and Surgeons of Nova Scotia to store all original patient records for a period before they can be destroyed. We have selected RSRS, a physician-managed company, to safely and securely store all patient records and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.*

I encourage you to obtain a certified copy of your personal medical history. It is a very important resource for your continued care and it's important to have your record readily accessible at all times.

Please contact RSRS at your first opportunity for help with next steps in your care and with your medical record following my closure. It's possible that they may contact you as well, to ensure that all of our patients have been properly notified.

www.recordsolutions.ca/BluenoseHealth

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

(Please note: The clinic will not be facilitating record transfers. This will only be handled by RSRS. There is a fee for the copy/transfer of your medical record in accordance with guidelines, but the fee is not prohibitive.)

We sincerely regret having to share this news and apologize for any inconvenience or concern this may cause. Please know that we truly wish you the very best in health and wellness moving forward, and we thank you for allowing us to be a part of your care.

With warm regards and heartfelt thanks,

Administration & Staff

Bluenose Health Primary Care

Phone: 1-902-707-5404 Fax: 1-902-482-3491