



Dr. Ashley Guttman
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Update to Patients: Ongoing Care & Medical Records

Dear Patients:

I'm writing to you once again with an update regarding your care now that my practice is closed.

Dr. Anil Bala will be providing care for all of my patients for the months of July and August.

Starting in September 2025, the management at EMC have stated that they are arranging for a new doctor to take on the care of my patients as a permanent physician.

If you haven't yet done so, I strongly urge you to make arrangements to obtain a copy of your medical record through RSRS. They have been contracted by me to securely store your full certified medical record in accordance with CPSO guidelines. **You will need to obtain your record to continue with any other doctor here at EMC, just as you would if you were to go to another doctor outside of EMC.** Moreover, when you have your own medical record copy, you are empowered as a patient to become much more involved in your own healthcare management and can present your information with absolutely any doctor at any time.

RSRS can be contacted in one of the following ways:

www.recordsolutions.ca/DrAGuttman
Tel: 1-888-563-3732
Fax: 1-877-398-5932
Email: info@rsrs.com

(Please note: There is a fee for the copy/transfer of your medical record in accordance with guidelines. This fee will apply regardless of whether the request to transfer is to a new physician outside of the EMCFHT or whether you are transferring to a physician inside the EMCFHT)

If they haven't already done so, RSRS may also be reaching out to you by phone to ensure that you are aware of this information. On that call, you can also arrange for your record for now and for your future needs. If you've already made arrangements, you needn't do anything else.

Once again, I wish you all the best in health and happiness for the future.

Warmest regards,

Dr. Ashley Guttman

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.