



The Estate of Dr. Alexander Jones

27 John Street | Toronto, ON | M9N 1J4

Notice of Practice Closure

Dear Patients:

It is with sadness that we announce the recent passing of Dr. Alexander Jones. **The practice is now permanently closed.** Dr. Jones will be sorely missed by his family, friends, patients, staff and by everyone who knew him.

Finding a New Doctor

For continuity of care purposes, please start looking for a new family physician promptly. Unfortunately, we are not aware of other doctors in the area taking on new patients. Below are several resources to assist you in locating a new primary care physician:

1. Ask family and friends if their doctor might be able to accept you as a patient.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. **Health Care Connect** is a government initiative to assist patients in locating a new physician. You can access their services by contacting them at 1-800-445-1822.
4. The College of Physicians and Surgeons of Ontario (CPSO) maintains an updated list of family physicians accepting new patients, searchable by postal code. **www.cpso.on.ca**
5. Contact **RSRS** (see below). They are often aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

Dr. Jones' patient records must be stored for a number of years in accordance with guidelines set forth by the College of Physicians & Surgeons of Ontario. **Your medical record does not automatically follow you to your next doctor.** Dr. Jones' estate has selected **RSRS***, a physician-managed company, to safely and securely store all patient records from his practice. **RSRS** will also assist you in obtaining a searchable and certified copy of your record for yourself and/or your new doctor.

It is strongly recommended that you obtain a certified copy of your personal medical history for yourself and for a new doctor. It is an important file for your continued care and should be accessible at all times, especially in the absence of a new doctor, so that you have it in an emergency, for a walk-in clinic, etc. An infographic illustrating 10 reasons why the record is so important has been included. While there is a fee for the copy/transfer of medical records, it is not prohibitive. You can make arrangements for your medical record by contacting RSRS at:

www.recordsolutions.ca/DrAJones

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

We thank you for your trust throughout the years and for your support at this difficult time. We wish you much health and happiness for the future.

Sincerely,

The Estate of Dr. Alexander Jones

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.