



Dr. Ashley White

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Patient Update - Practice Closure

Dear Patients:

I am writing to bring you an update regarding ongoing care following my practice closure of March 31, 2022. As you know, there is no physician to take over my patients. As a result, I want you to be aware of the following regarding ongoing care and accessing your medical record from my practice.

Finding a New Doctor

Please continue to exhaust all resources for finding a new doctor. It will require a bit of work on your part, but the end result will hopefully make it worthwhile. Try the following:

1. Ask family and friends to ask their doctors if they would take you in.
2. Contact "Health Care Connect" at 1-800-445-1822.
3. Contact RSRS (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, you should proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I've selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice, and to assist you in **obtaining a certified copy for yourself**.

Your medical record is an important file for your continued care and should be accessible at all times, even, and especially, when you still don't have a new doctor. Only you will be able to communicate for a walk-in clinic, emergencies, when travelling, etc. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrAWhite

or call RSRS at

1-888-563-3732, Ext. 1

Once again, I have enjoyed working with you to assist with your health care needs and wish you well and good health into the future.

Sincerely,

Ashley White, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.