



Dr. Alia Ali

847 Vindin St. | Midland, ON | L4R 4L9

Notification Update Regarding Practice Closure

Dear Patients:

As you are aware, **my last day of patient care is March 31, 2024**. It has been a privilege and an honour serving as your family doctor. This letter contains new information about my closure.

Finding a New Doctor

Unfortunately, I have not found a physician to take over the practice. I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). Here are some suggestions below to assist you for ongoing care:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. *Your medical records do not automatically follow you when you leave a medical practice unless you arrange for it.* I have selected RSRS, a physician-managed company, to assist you in **obtaining a certified and searchable copy of your medical file** for yourself and/or your new physician. Contrary to my previous letter, my office will not be handling any record transfers. They will all be handled by RSRS (see below).

I encourage each of you to obtain a certified copy of your own personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. If / when you locate a new doctor, you can offer him / her a copy while still keeping the first copy for yourself. I have included an infographic illustrating 10 reasons. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/DrAliaAli

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

It has been a pleasure to assist you with your health care needs. I wish all of you the best with good health for the future.

Sincerely,

Dr. Alia Ali

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.