



Dr. Bill Leung

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Notice of Practice Closure

Dear Patients:

With mixed emotions I am announcing my retirement from family practice.

My last day seeing patients will be September 10, 2021.

Finding a New Doctor

As you may know, there exists a shortage of family doctors in Ontario. While I continue to look for a replacement through resources like the Niagara recruitment office, I have been unsuccessful thus far. I will let you know if that changes. In the interim, I suggest the following resources to assist you in finding your own replacement:

1. Ask friends and family for referrals to their family doctors.
2. Register with Health Care Connect™ at 1-800-445-1822
3. Use the CPSO's FIND A DOCTOR search website at <https://doctors.cpso.on.ca/?search=general>
4. Contact **RSRS Inc.** (see below). They are often made aware of physicians accepting new patients in different communities.

Your next doctor will in all likelihood be running an electronic medical record system, so please be sure that you obtain a copy of your record from RSRS for safe continuity of care (see below).

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period of time before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**.

I strongly recommend that you obtain a copy of your personal medical history from RSRS. This information is important for your continued care and would not be available to you or your next healthcare provider otherwise. (I have included an infographic illustrating 10 reasons why it's wise to get your record.) While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrBLeung

or call RSRS at

1-888-563-3732, Ext. 1

NOTE: When you go for any tests or attend a specialist, please give them the name of your new family doctor and remind them of my retirement. As of September 10th, 2021, I can no longer be responsible for following up on any of your test results.

All of my very best wishes to all of you, my friends.

Sincerely

Bill Leung MD

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.