



Dr. Kathleen E. G. Bridge, M.D.

190 Sherway Drive, Suite 310 | Etobicoke, ON | M9C 5N2

Notice of Practice Closure

March 23, 2023

Dear Patients:

It is with a range of emotions including sadness that after more than 50 years in practice that I am writing to you to announce my retirement from my general practice and the closure of my general practice effective **August 31, 2023**. The last day for seeing patients will be **August 25, 2023**.

It has been a great privilege and an honour serving as your family physician over many years. I will treasure the relationships I have made with you and your families and I am leaving with amazing warm memories, forged over the years.

Finding a New Doctor

Unfortunately, I have not been successful in recruiting a physician to take over my practice. However, for the remaining months I will continue the search and will notify you immediately if I am successful. I recognize that changing physicians may be stressful, and I regret putting you all in this situation. However, I encourage you all to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends if they can try to get you in with their doctor.
2. Call "Health Care Connect" (**after August 25**) at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner> (Note: Do not contact Health Care Connect prior to August 25 unless you have a new healthcare provider, otherwise you will be de-rostered from my practice prematurely.)
3. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Records

The College of Physicians & Surgeons requires that I store all original patient record(s) for a prescribed period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy of your medical file for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

I encourage each of you to arrange for a copy of your own record as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. I have included an infographic illustrating 10 reasons why your record is so important. There is a fee for the copy/transfer of medical records, but it is not prohibitive. Please make arrangements for your medical record by contacting RSRS. They can complete the paperwork in advance so that the digital copy of the record will be made available to you in August Contact RSRS at::

www.recordsolutions.ca/DrBridge

Tel: 1-888-563-3732, Ext. 1 Fax: 1-877-398-5932

Email: info@rsrs.com

It has been my great pleasure and a privilege to be your health care provider. I will miss you. Thank you for your kindness and support. I wish you well and good health for the future.

Sincerely,


Dr. Kathleen E. G. Bridge

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.