



Dr. Patrick Macri & Dr. Catherine Brisson

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Notice of Practice Closure

Dear Patients:

It is with mixed emotions that we are announcing the closing of our family practice. **Our last day of patient care is August 1, 2026.** It has been a privilege and an honour to have helped you with your medical needs over the years.

Finding a New Doctor

Unfortunately, we have not found a physician to take over the care for our patients. Keeping in mind that finding a new physician today is challenging, we encourage you to be proactive. Your medical record (see below), and finding ongoing care, are two areas where you need to take control at this time. With respect to ongoing care, here are some suggestions:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They have various resources that can assist you while you are searching for a new doctor.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

This is the other area where you must take control. We are required by the College of Physicians and Surgeons to store all original patient records for a period before they can be destroyed. **Your medical record will not automatically follow you when you leave a medical practice.** We have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from our practice, and to assist you in obtaining a certified and searchable copy for yourself. You'll be able to make a copy for your new physician once you find one.

We encourage you to obtain a certified copy of your personal medical history. It is your medical thumbprint and is a very important file for your continued care. It should be accessible at all times, *especially in the absence of a new doctor, when you move and for when you find a new doctor.* We have included an infographic explaining the top 10 reasons why your medical record is so important.

Please contact RSRS at your first opportunity for help with next steps in your care and for assistance in getting your medical record following our closure. Our office will NOT be involved in the record transfer process. It is possible that RSRS may contact you as well, to ensure that all our active patients have been properly notified.

www.RecordSolutions.ca/DrBrissonDrMacri

Phone: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

(Please note: You can arrange for a copy of your medical record immediately, however unless it is an emergency, the actual delivery of your requested medical record will take place only after our practice closes to ensure that your information is as current as possible. There is a fee for the copy/transfer of your medical record in accordance with guidelines but the fee is not prohibitive.)

It has been a pleasure to serve as your family doctors over the past many years and we wish all of you the best with good health in the future.

Sincerely,

P Macri

C Brisson

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*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.