



Dr. Brent Bukovy

The Spence Clinic 1265 Arthur Street East Suite 500 | Thunder Bay, ON | P7E 5H7

Notice of Practice Closure

Dear Patients:

It is with mixed emotions and after much consideration that I have decided to close my general practice after over 30 years. It has been my privilege to assist you with your healthcare needs. My last day for seeing patients will be on **July 14, 2023**. It has been an honour to have been part of your lives.

Finding a New Doctor

I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with the following suggestions to find yourself a new doctor:

1. Ask family and friends if they can try to get you in with their doctor.
2. Call "Health Care Connect" (**after July 14, 2023 only**) at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner> (Note: If you contact Health Care Connect earlier than July 31, they will immediately de-roster you from my practice).
3. Contact **RSRS** (see below). They are often aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

The College of Physicians & Surgeons requires me to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified and searchable copy of your medical file for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

As a last piece of medical advice, **I encourage each of you to arrange for the transfer of your record as it is a very important file for your continued care**. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrBukovy

Tel: 1-888-563-3732, Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

I have enjoyed working with you to assist you with your health care needs. I wish you and your family good health for the future.

Warmest regards,

Dr. Brent Bukovy

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.