



Dr. K. Alex Canning

102-3040 Tutt St | Kelowna, BC | V1Y 2H5

Notice of Retirement

Dear Patients,

It is with mixed feelings and after much consideration that I have decided that I will be retiring from my medical practice. **My last day of work will be September 25, 2020.** If you have appointments for lab work or a specialist scheduled after September 25, 2020, please ask them to NOT send any results or reports to our office. Instead, provide them with the name of your new doctor or ask for a copy of it to be released to you personally to keep for your records until you have a new doctor.

Finding a New Doctor

It is advisable that you find a new physician as soon as possible. We recognize that changing physicians may be stressful, but we encourage you to seek continuity of care with the following suggestion to find a new doctor:

Visit the website: <https://www.divisionsbc.ca/central-okanagan>. On the right-hand side of that page is a link to the form to join the "Find a Family Doctor" program. I strongly encourage you to use this website as there are several new doctors arriving now in Kelowna and you will be matched up with one of them by filling in this form. Once you have completed this form, they will contact you with a doctor for you.

If you have an urgent medical matter before receiving your new doctor, you should proceed to the nearest emergency room or a walk-in clinic.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I've selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. While there is a fee for the copy/transfer of medical records, it is not prohibitive. RSRS will assist you in **obtaining a certified copy for yourself and/or a new doctor.**

www.recordsolutions.ca/DrCanning

or call RSRS at

1-888-563-3732, Ext. 1

I would like to thank each of you for allowing me the privilege of providing your health care over these many years. I wish you all the best of health and happiness in the years to come.

Sincerely,

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.

K. Alex Canning, M.D.