



Dr. Tow-Foon Chiam MD
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NOTICE OF RETIREMENT

March, 2020

Dear Patients:

It is with mixed emotions that I share with you my plans to retire from family practice effective **May 15, 2020**.

Finding a New Doctor

Unfortunately, I have not found a physician willing to take over all my patients. I therefore recommend that you begin your search for another health professional to take over your care. I recommend the following strategies:

1. There is a list of physicians who will accept my patients:
 - Dr. Allan Chiu, Renaissance Medical Clinic Tel: 780-424-6113
 - Dr. Claudia Cheung, King Edward Medical Centre Tel: 780-469-3311
 - Imagine Health Centres Tel: 780-468-5999
 - Dr. William Han, United Health Centres Tel: 780-761-9111
2. Ask family and friends to ask their doctors if they would take you in.
3. Call Health Link Alberta at 1-866-408-5465
4. Go online to edmontonareadocs.ca
5. Contact RSRS (see below). They often are aware of physicians accepting new patients.

(In the event of a medical emergency, patients should go to the nearest Emergency Department.)

Your Medical Record

I am required by the College of Physicians to place all patient records into secure storage for a period of time before they can be destroyed. I have arranged with RSRS, a physician-managed facility to safely store all records from my practice and assist you in obtaining a certified copy for yourself and/or your new doctor. Your medical record is very important for the proper continuity of your health care. If you've already found a new doctor, please contact RSRS immediately to arrange for the transfer of a certified, digital copy. Otherwise, once my practice closes, please do not hesitate to obtain a copy from RSRS, regardless of whether or not you find a new doctor immediately. **It will be important for you to access and provide this information whenever it's needed.**

**Please go online to
www.recordsolutions.ca/DrChiam
or contact RSRS at
1-888-563-3732 Ext. 1**

(Note: There is a standardized fee for the copy and transfer of medical records which is not covered by AHCIP)

Making the decision to leave my family practice has not been easy and leaving practice with so many wonderful patients will be the most difficult part. I have valued the trusted relationship we have developed, and I truly appreciate the opportunity to have helped manage your healthcare needs.

I wish you and your family the best of health and happiness for the future.

Yours truly,

Tow-Foon Chiam M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.