



Dr. Anita Buriloski-Chkipova and Dr. Hristo Chkipov

100-4420 Chatterton Way | Victoria, BC | V8X 5J2

Notice of Practice Closure

Dear Patients:

We have very recently been told by the clinic owner that the Carepoint clinic is closing. The clinic space is soon going to be renovated for another project, under new organization, and therefore our family practices and walk-in clinic will have to close. With sadness, we have to announce the **closure of our family practices as of June 26, 2020.**

For those of you who have had standing orders for laboratory testing, please be advised that all standing orders will have to be cancelled. Please, request new standing orders from your new physician / clinic. For those of you who have outstanding tests, imaging orders (for example, CT scans, MRIs, ultrasounds, etc.) that are being booked far in advance, please be advised that we will not be able to follow up with you on those results. We urge you to please see your new family physician or clinic and ask that the results of those test be sent to your new physician for review.

Finding a New Doctor

We encourage you to look for another family physician if possible or another clinic that you can follow up for all medical needs. I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends to ask their doctors if they would take you in.
2. Contact the Victoria Division of Family Practice. They have a link to the Victoria Medical Society and a list of physicians potentially accepting new patients.
3. Contact Healthlink BC at 811. They can often provide advice and direct you to local walk-in clinics.

If you have an urgent medical matter in the absence of a doctor, you should proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I've selected **RSRS**, a physician-managed company to safely and securely store all patient records from our practices and also to assist you in **obtaining a certified and searchable copy for yourself.**

I strongly encourage each of you to arrange for the retrieval of your own medical record.

It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. Please note that there is a fee for the service but it's not prohibitive. Please do not delay in making arrangements. RSRS be contacted at:

www.recordsolutions.ca/DrChkipov

or call RSRS at

1-888-563-3732, Ext. 1

We are very sorry for this inconvenience and for the short notice, but these are the circumstances out of our control.

It has been our pleasure and honour to serve as your family physicians for over a decade. We wish you all the best in the future.

Sincerely,

Dr. Anita Buriloski-Chkipova and Dr. Hristo Chkipov

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.