



Dr. Marolyn Crewson

Heart Lake Medical Centre | 10425 Kennedy Road North, Suite 205 | Brampton, ON | L6Z 0A4

Notice of Practice Closure

Dear Patients:

It is with mixed emotions, I am announcing my upcoming retirement at the end of May of this year. It has been a privilege to have been part of your lives. Each one of you has shared with me a part of your life's story, and for all of you, you are now part of my story as well. I will surely miss each one of you and miss your kindness and encouragement. I would like to thank you for your patience and cooperation with me over the years. **My last day at the office is May 31st, 2021. I remain available until then.**

Finding a New Doctor

Unfortunately, I have been unsuccessful in recruiting a suitable physician to take over my practice. I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. You can also have your friends and family to ask their doctors if they would take you in.
2. Call "Health care Connect" at 1-800-445-1822
3. Contact **RSRS, Inc.** (see below). They often know physicians accepting new patients in your community.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself.**

I strongly encourage each of you to arrange for the retrieval of your own medical record. It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrCrewson

or call RSRS at

1-888-563-3732, Ext. 1

Once again, I have enjoyed working with you to assist you with your health care needs. I wish you well and good health into the future.

Warmest Regards,

Marolyn Crewson, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.