



## Dr. Donald Fay

6137 Jubilee Rd. | Halifax, NS | B3H 2E8

### Update to Notice of Practice Closure

Dear Patients:

As many of you are already aware, I have closed my general practice as of **December 31, 2024**. It has sincerely been a joy knowing each of you. I am humbled by the trust you have placed in me, and I will always feel honoured to have been your family doctor.

#### **Continuity of Care**

I feel truly fortunate that in a time of scarcity of new doctors, Nova Scotia Health has found a Nurse Practitioner to take on all of my patients that wish to be followed under her care. **Dana Timchenko will be joining Regency Park Family Practice starting on January 17, 2025:**

Regency Park Family Practice  
366 Lacewood Drive #200  
Halifax, NS B3S 1M7  
Tel: 902-407-6100  
Web Site: <https://regencyparkfamilypractice.ca>

**NOTE:** You should obtain a copy of your medical records from RSRS (see below) for yourself and for the benefit of this new practice as it will be a different electronic records system, and you'll want the information to be made available. Details for this are below.

*In the meantime, if you have a medical emergency in the absence of a doctor, please proceed to the nearest emergency room.*

#### **Your Medical Record**

I am required by the College of Physicians and Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new primary care provider. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.*

**Please arrange to obtain a certified copy of your personal medical history.** It is a very important file for your continued care and should always be accessible, *especially in the absence of a new care provider*. I have included an infographic illustrating 10 reasons why getting your record is so valuable both for you and for your new provider.

**Please contact RSRS at your first opportunity for help with the next steps regarding your ongoing care and your medical record.** RSRS may contact you as well, to ensure that all my active patients have been properly notified. Contact RSRS in one of the following ways:

Web: [www.recordsolutions.ca/DrDFay](http://www.recordsolutions.ca/DrDFay)  
Tel: **1-888-563-3732**  
Fax: **1-877-398-5932**  
Email: [info@rsrs.com](mailto:info@rsrs.com)

*(Please note: There is a fee for the copy/transfer of your medical record, but it is not prohibitive.)*

Thank you for your kindness and support over these many years. I wish you well and good health for the future.

Sincerely,

Dr. Donald Fay

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Nova Scotia and the relevant privacy regulations.