



Dr. Dianne Walser-Jebb

318 Ontario St., Unit E | St Catharines, ON | L2R 5L8

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I have decided to retire from my family practice after over 40 years. It has been a privilege and an honor serving as your family doctor. **My last day of patient care is March 29, 2024.**

Finding a New Doctor

I recognize that changing physicians may be stressful, but I encourage you to be proactive in your healthcare management during this time. I have provided some suggestions below on how you can find a new doctor:

1. ***Call our office at 905-935-4114 to obtain information regarding the possibility of a physician willing to take on some patients.***
2. Ask family and friends if they can try and get you in with their doctor.
3. Speak to your local pharmacist who may be aware of new physicians in your area.
4. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
5. Contact **RSRS** (see below). They might be aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. Your medical record does not automatically follow you when you leave a medical practice unless you arrange for it. I have selected **RSRS***, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, regardless of whether you have a new doctor or not. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrDWalser-Jebb

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

It has been a pleasure to assist you with your health care needs. I wish all of you the best with good health for the future.

Sincerely,

Dr. Dianne Walser-Jebb

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.