

Notice of Practice Closure

Dear Patients:

It is with mixed feelings that I am announcing the permanent closure of my practice.

Finding a New Doctor

It is advisable that you find a new physician as soon as possible.

I recognize that changing physicians may be stressful, but it is important you seek continuity of care with the following suggestions to find a new doctor for yourself:

- Ask family and friends to ask their doctors if they would take you in.
- Contact "Health Link Alberta" at 1-800-408-5465.
- Go to <https://albertafindadoctor.ca>
- Edmonton Primary Care Network <https://enpcn.com>
- Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**. The records will be available come early January.

I strongly encourage each of you to arrange for the retrieval of your own medical record.

It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

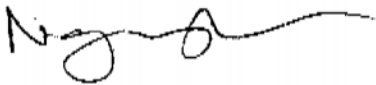
www.recordsolutions.ca/DrDeNguyen

or call RSRS at

1-888-563-3732, Ext. 1

I have enjoyed working with you to assist you with your health care needs. I wish you well and good health into the future.

Warmest Regards,



De Nguyen, M. D.