

Delora Wong Medicine Professional Corporation

Dr. Delora Wong, M.D., C.C.F.P.

2065 Finch Ave. West. Ste #428, North York, ON M3N 2V7

Notice of Practice Closure

May 27, 2024

Dear Patient,

Thank you for having provided me with the privilege and honour of serving as your family physician. After much deliberation, I have decided to transition my practice focus to hospital-based and long-term care. I am writing to inform you that I will be closing my office on August 30, 2024.

Finding a New Doctor

I have, unfortunately, been unable to find a physician to take over my practice and regret any hardship and stress this may cause. Suggestions for finding a new physician include:

1. Ask family and friends if their doctor might be able to accept you as a patient.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Contact RSRS (see below). They often are aware of physicians accepting new patients and can also recommend some virtual/online options.
4. Call 'Health Care Connect' (a Ministry of Health service) at 1-800-445-1822 or reach online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>. **** Please note that registering with them automatically de-rosters you from my practice - you may wish to delay this until after our office closing date***

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. Arrangements have been made with RSRS*, a physician-managed company, for the storage and management of all patient medical records. RSRS will ensure the privacy and security of your medical information and provide you and/or your new family physician with a certified and searchable copy of your file upon your request.

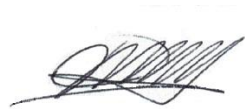
I encourage you to contact RSRS to obtain a certified digital copy of your medical chart as it is an important document to ensure the safe continuity of your healthcare management. I have included an infographic illustrating 10 reasons why the record is so important and why I encourage you to keep a copy, especially in the absence of a new doctor. Once you find a new doctor, you can share a copy as it will help them understand your medical history. Please contact RSRS at:

www.recordsolutions.ca/DrDeloraWong
Tel: 1-888-563-3732 Fax: 1-877-398-5932
Email: info@rsrs.com

(please note that RSRS charges a fee for the copy/transfer of your medical records but it is not prohibitive)

I remain grateful and deeply honoured that you have chosen to entrust your medical care to me over the years and allowed me to share in a part of your life's journey. Wishing you all the very best in health and happiness.

With warm regards,



Dr. Delora Wong, M.D., C.C.F.P.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.