



## Dr. Dennis Wong

4905 Gateway Blvd. NW | Edmonton, AB | T6H 5C3

### Notice of Practice Closure

Dear Patients:

As most of you already know, my practice will be closing shortly with my last day of patient care scheduled as **March 1, 2025**. I am sending you this letter to bring you additional information pertaining to your ongoing care.

#### **Finding a New Doctor**

Unfortunately, I have not found a physician to take over my practice and finding a new physician to take on your care on your own is challenging today. Therefore, I strongly suggest that you become much more proactive in your healthcare management during this time. Your medical record is like your blueprint and should be available to you even in the absence of a doctor (see below re: Your Medical Record). As well, here are some suggestions for finding ongoing care:

1. Ask family and friends if their doctor may be accepting new patients.
2. Speak to your local pharmacist who may be aware of physicians in your area.
3. Go to <https://search.cpsa.ca/>
4. Go to <https://albertafindadoctor.ca/>
5. Contact "Health Link Alberta" at 1-800-408-5465.
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

*If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

#### **Your Medical Record**

I am required by the College of Physicians and Surgeons of Alberta to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and for your new physician (who will not receive it otherwise).

**I encourage you to obtain a certified copy of your personal medical history.** It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic illustrating 10 reasons why getting your record is so valuable

**Please contact RSRS at your first opportunity for help with next steps in your care and your medical record following my closure.** It's possible that they may contact you as well, to ensure that all of my active patients have been properly notified.

**[www.recordsolutions.ca/DrDennisWong](http://www.recordsolutions.ca/DrDennisWong)**

**Tel: 1-888-563-3732**

**Fax: 1-877-398-5932**

**Email: [info@rsrs.com](mailto:info@rsrs.com)**

*(Please note: You can make arrangements for your record immediately. However, unless you're already starting with a new doctor or you have an urgent requirement, the actual delivery of your requested medical record will take place only after my practice closes. My office will not be facilitating record transfers. This will only be handled by RSRS. There is a fee for the copy/transfer of your medical record in accordance with guidelines, but the fee is not prohibitive.)*

Thank you for your kindness and support over these many years. I wish you well and good health for the future.

Sincerely,

Dr. Dennis Wong

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.