



Dr. Maurice Dufresne
Ottawa Trainyards Health & Wellness Centre
Unit B22 550 Terminal Avenue | Ottawa, ON | K1G 0Z3
Notice of Practice Closure

Dear Patients:

With mixed emotions I am announcing my upcoming practice closure at the end of April 2022 and will no longer be seeing patients after **April 22nd, 2022**. I am grateful to each of you for the trust you placed in me to serve as your physician. Ending this doctor-patient relationship is a much more difficult task than I ever imagined, but the time has come.

Finding a New Doctor

As you may know, there exists a shortage of family doctors in Ontario, and I have had no success in finding a replacement. Here are a few options to find a new health care provider:

1. You can ask friends and family for referrals to their family doctors.
2. Register with Health care Connect” at 1-800-445-1822 – this is a Ministry of Health Initiative which helps Ontarians find a new health care provider.
3. Use the College of Physicians and Surgeons of Ontario’s FIND A DOCTOR search
(<https://doctors.cpso.on.ca/?search=general>).
4. Contact **RSRS, Inc.** (see below). They often know physicians accepting new patients in your community.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**.

As a last piece of medical advice, I encourage that you obtain a copy of your personal medical history from RSRS. This information is important for your continued care and may not be available to you or your next healthcare provider otherwise. Please inform any specialist you may be attending of your new family doctor’s name and location. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrDufresne

or call RSRS at

1-888-563-3732, Ext. 1

My very best wishes to all of you, my friends,

Sincerely

Maurice Dufresne, MD

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.