



Dr. Safya Elwesh

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Update Regarding Your Medical Record

Dear Patients:

Further to my previous letter, I'm writing with information about obtaining your medical record for continuity following our clinic's closure on December 31, 2022.

Your Medical Record - IMPORTANT

Physicians are required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. Our clinic has selected **RSRS**, a physician-managed company to safely and securely store all patient records from clinic and to assist you in **obtaining a certified copy for yourself**. Requests for your records from a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com.

RSRS will also assist you with resources and options for ongoing healthcare management.

Obtaining a certified copy of your personal medical history is very important for your continued medical care and should be accessible at all times, **especially during these times and in the absence of a new doctor**. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrElwesh

Tel: 1-888-563-3732 Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

Wishing you the best always,

Safya Elwesh M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.