



Dr. James Ervine

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Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the upcoming closure of my practice. **My last day of office will be December 24, 2021.**

Finding a New Doctor

I recognize that changing physicians may be stressful, but it is important you seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends for referrals to their doctors.
2. Visit or call: www.cpsbc.ca/physician_search ph: 604-733-7758
3. Visit or call: <https://www.healthlinkbc.ca/> ph: 8-1-1 (7-1-1 for hearing impaired)
4. Contact **RSRS, Inc.** (see below). They often know physicians accepting new patients in your community.

In the event of a medical emergency, patients are instructed to go to the nearest hospital emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons to store all patient records for a period of time before they can be destroyed. I have selected RSRS to safely and securely store all patient records from my practice. They will also assist you in obtaining a *certified copy* for yourself and/or a new doctor.

As a last piece of medical advice I encourage each of you to arrange for the retrieval of your own medical record. It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrErvine

or call RSRS at

1-888-563-3732, Ext. 1

Thank you for the privilege of being your Family Doctor for all these years. My life is better for having known all of you. I wish you and your family the best of health in the future.

"Health is your Wealth"

Yours truly,

James Ervine, MD

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.