



Dr. Mary Angeleen Ezeanya

23 Main Street South | Waterdown, ON | N0E 1Y0

Update To Notice of Practice Closure

Dear Patients:

As an update to my previous notice of practice closure, I wish to share the following information with you.

As you know, I have closed my practice **effective April 30, 2023**. I wish to share some additional information regarding ongoing care and your medical records.

Finding a New Doctor

Unfortunately, I have not found a physician to take over my practice. I recognize that changing physicians may be stressful, but I encourage you to be proactive in your healthcare management during this time. I have provided some suggestions below on how you can find a new doctor:

1. Ask family and friends if their doctor might be able to accept you as a patient.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" (a Ministry of Health service available to help Ontarians locate a new healthcare provider) at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

Please remember to give the name of your new family doctor to all specialists, medical facilities (hospitals, labs, x-ray, ultrasound, etc.) and pharmacies you attend.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

The College of Physicians & Surgeons requires that original patient records be safely stored for a period of time before they can be destroyed. **Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.** I've made the decision to store all patient records from the practice with RSRS, a physician-managed company. They will provide you with a certified and fully-searchable copy of your patient record in a digital format. They will also explain how to keep your record up-to-date and how to provide it to your next doctor.

I encourage each of you to obtain a certified copy of your personal medical history. It is an important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. You can make arrangements for your medical record by contacting RSRS at:

www.recordsolutions.ca/DrEzeanya

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Thank you for your kindness and support over these years. I wish you well and good health for the future.

Sincerely,

Dr. Mary Evangeleen Ezeanya

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.