



Dr. Frank Doane

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Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the closing of my general practice. My last day of in-office patient care is **June 30, 2026**. It has been a privilege and an honour to have helped you with your medical needs over the years.

Finding a New Doctor

Unfortunately, I have not found a physician to take over my practice. I recognize that finding a new physician these days can be challenging. I encourage you to be proactive in your healthcare management moving forward. Access to your medical record is important whether or not you find a new doctor (see below). As well, here are some suggestions for ongoing care:

1. Ask family and friends if they can try to get you in with their doctor.
2. Speak to your local pharmacist who may be aware of physicians in your area.
3. Call 8-1-1 to register on the seeking a new doctor list. They will contact you if a new physician is able to assume your care.
4. Visit <https://needafamilypractice.nshealth.ca> to register.
5. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice and also to assist you.

*Your medical record does not automatically follow you or go anywhere else when you lose your doctor... unless you arrange for it. **RSRS will assist you in obtaining a certified copy of your record for your continued care. I encourage you to obtain your medical record as it is your health fingerprint** and is a very important file for safe continued care. It should always be accessible, even and *especially in the absence of a new doctor*. Once you find a new doctor you can share a copy of your copy. I have included an infographic illustration which explains the reasons why the medical record is so important.*

Note: My office will NOT be involved in the record transfer process. This will only be done through RSRS. RSRS might also reach out to you to ensure that this notification has been properly received and to assist you further. You can contact RSRS in one of the following ways:

www.recordsolutions.ca/DrFDoane

Tel: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

(Please note: There is a fee for the copy/transfer of your medical record in accordance with guidelines, but the fee is not prohibitive.)

I want to express my deepest gratitude for the trust you have placed in me over the years. It has truly been a privilege to be part of your lives and your care. I wish each and every one of you continued health, happiness, and well-being in the years ahead.

Sincerely,

Dr. Frank Doane

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Nova Scotia and the relevant privacy regulations.