



Dr. Flor Fakour

202-480 Huronia Road | Barrie, ON | L4N 6M2

Notice of Practice Closure

Dear Patients:

As many of you are aware, after careful consideration, I have made the difficult decision to close my family practice in Barrie as of **November 20, 2025**. It has been my privilege to serve as your family physician over the past 11 years and I am deeply grateful for the trust, honesty, and relationships we have built together.

Continuity of Care

To help ensure your care continues without interruption, I have connected with some local providers and am pleased to share that four family physicians at **Big Bay Walk-In Clinic and Family Practice** are willing to accept some of my patients. To be accepted in the family practice, you must complete a meet-and-greet and fill out registration/intake forms. You can complete the forms online or visit the office to pick up the package. They will begin calling patients in January 2026 to schedule meet-and-greets. *Please note, however, that there is currently a lengthy wait time and it may take up to 6 months before you are contacted.* In the meantime, you can use the walk-in clinic.

Big Bay Walk-In Clinic and Family Practice
7-750 Big Bay Point Road, Barrie, ON L4M 4S6
Tel: 705-812-5005

<https://barriesouthwalkinclinic.ca/> to complete registration forms

The transfer of records will be handled by a company called **RSRS** whose details are listed below. If you choose not to transition to Big Bay Walk-In Clinic and Family Practice, below are some other suggestions for finding ongoing care:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They have various resources that can assist you *Note: If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician at Big Bay or anywhere else. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.*

You will require your medical record if you are hoping to attend at the Big Bay Family Practice. I recommend obtaining a certified copy of your personal medical history regardless. It is a very important resource for your continued care and is helpful both when transitioning to a new doctor, and when you don't yet have a new doctor.

Please contact RSRS at your first opportunity for help with next steps in your care and your medical record following my closure. It's possible that they may contact you as well, to ensure that you have been properly notified.

www.recordsolutions.ca/DrFFakour
Tel: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

(Please note: You can arrange for a copy of your medical record immediately, however unless it's an emergency, the actual delivery of your requested medical record will take place only after my practice closes. There is a fee for the copy/transfer of your medical record in accordance with guidelines.)

Thank you for allowing me to be part of your health journey for more than a decade. I wish you the very best in health and life.

Sincerely,

Dr. Flor Fakour

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.