



Dr. Erika Frasca

300-790 Bay Street | Toronto, ON | M5G 1N8

Notice of Practice Closure

Dear Patients:

It is with a heavy heart that I am writing to announce the closure of my general practice. It has been a privilege and an honour serving as your family physician. The last day for seeing patients will be **June 29th, 2023**.

I have set up locum coverage primarily through Drs. Lund, Shah and Madan until Jun 29th, 2023. As well, Dr. Chernin will continue to cover 1.5 days during this time. Dr. Chernin is also very saddened that she will no longer be able to see patients beyond this date.

Medication refill requests will continue to be filled until June 29th, 2023. All outstanding correspondences for lab work, imaging studies, etc., given by this office must be completed by the end of June 29th, 2023 for results to be received and reviewed. Please note, if you have a Pomelo account with our office, it will be deactivated once the practice is fully closed.

Finding a New Doctor

Unfortunately, I have not been successful in recruiting a physician to take over my practice. I have asked all the other physicians at Taddle Creek FHT and none are able to take on your care at this time.

I recognize that changing physicians is stressful, and I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends if they can try to get you in with their doctor.
2. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>.
3. Visit www.ontario.ca/healthcareoptions to see a list of physicians in your area.
4. Contact your local hospital to see whether any physicians on staff are accepting new patients.
5. Contact RSRS (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Records

The College of Physicians & Surgeons requires that I store all original patient record(s) for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy of your medical file for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

I encourage each of you to arrange for the transfer of your record as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. There is a fee for the copy/transfer of medical records, but it is not prohibitive. You can make arrangements for your medical record by contacting **RSRS**. They will complete the paperwork in advance so that there is no delay once my office closes. Contact RSRS at:

www.recordsolutions.ca/DrFrasca
Tel: 1-888-563-3732, Ext. 1 / Fax: 1-877-398-5932
[Email: info@rsrs.com](mailto:info@rsrs.com)

I will miss my patients and I truly enjoyed being part of the Taddle Creek FHT family.

It has been a pleasure and a privilege to be your health care provider. Thank you for your kindness and support. I wish you well and good health for the future.

Sincerely,

Dr. Erika Frasca

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.