



Dr. M.L. Go

3750 Lawrence Avenue East | Scarborough, ON | M1G 1R1

Notice of Practice Closure

Dear Patients:

It is with regret that I have to tell you that I have to retire unexpectedly and very quickly, due to an unexpected medical illness. It has been a privilege to look after you all these years. Thank you for the trust. My last day of patient care was on May 10, 2024.

Finding a New Doctor

I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). And here are some suggestions to assist you for ongoing care:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. The Golfdale Clinic is hiring 2 new family doctors to join them and have a waiting list if you are interested.
4. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
5. Search the College of Physicians and Surgeons of Ontario website at: [https://www.cpsso.on.ca/Public/Services/Find-a-Doctor-\(1\)/Resources-for-Finding-a-New-Doctor](https://www.cpsso.on.ca/Public/Services/Find-a-Doctor-(1)/Resources-for-Finding-a-New-Doctor)
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period of 10 years before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.* I have included an infographic illustrating 10 reasons why getting your record is so valuable. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/DrGo

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Best wishes,

Dr. Go

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.