



Dr. Michael Gogan & Dr. Kristen Ralph

55 Angeline Street N, Suite 4 | Lindsay, ON | K9V 5B7

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that we are writing to announce the closure of our general practice. It has been a privilege and an honour serving as your family doctors. The last day for seeing patients will be **May 31, 2023**.

Finding a New Doctor

Unfortunately, we have not been successful in recruiting a physician to take over our practice. We recognize that changing physicians may be stressful, but we encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends if they can try to get you in with their doctor.
2. Call "Health Care Connect" (**after May 31 only**) at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner> Note: If you contact Health Care Connect earlier than May 31, they will immediately de-roster you from my practice.)
3. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Records

The College of Physicians & Surgeons requires us to store all original patient record(s) for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy of your medical file for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

We encourage each of you to arrange for the transfer of your record as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. We have included an infographic illustrating 10 reasons why the record is so important. There is a fee for the copy/transfer of medical records, but it is not prohibitive. You can make arrangements for your medical record by contacting RSRS. They can complete the paperwork in advance so that the digital copy of the record will be made available to you in April. Contact RSRS at:

www.recordsolutions.ca/DrGogan

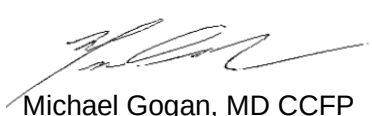
Tel: 1-888-563-3732, Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

It has been a pleasure and a privilege to be your health care providers. Thank you for your kindness and support. We wish you well and good health for the future.

Sincerely,



Michael Gogan, MD CCFP



Dr. Kristen Ralph, MD CCFP

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.