



Dr. Robert Helt

619 Prospect Blvd, Suite 2C | Midland, ON | L4R 0G3

Notice of Practice Closure

My Dearest Patients:

After 35 years of practicing family medicine, it is with mixed emotions that I am informing you of my upcoming retirement. My last day of direct patient care will be on **August 30, 2024**. I say with all my heart it has been a privilege to care for all of you. The joy of birth, the growth of your children, your careers and achievements, and the sorrow I felt with your loss. There are so many memories which make me feel honoured to have been called your family doctor. Moving forward, I wish you all the health and happiness you deserve.

Finding a New Doctor

Unfortunately, I have not found a physician to take over the practice. I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). And here are some suggestions to assist you for ongoing care:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic illustrating 10 reasons why getting your record is so valuable. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/DrHelt

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

It has been a pleasure to assist you with your health care needs. I wish all of you the best with good health for the future.

Sincerely,

Robert Helt M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.