



Dr. Roland Ng Thow Hing

240 Mackay Street| Pembroke, ON | K8A 1C5

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the closing of my General Practice **effective September 30, 2022**. It has been a privilege and honor to help you with your medical needs.

Finding a New Doctor

For continuity of care purpose, please start looking into finding a new family physician promptly with the following suggestions:

1. Ask family and friends if they can try to get you in with their doctor.
2. Call the "College of Physicians and Surgeons of Ontario" at 416-967-2603.
3. Call "Health care Connect" at 1-800-445-1822
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**.

I strongly encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, **especially in the absence of a new doctor**. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrHing

or call RSRS at

1-888-563-3732, Ext. 1

It has been so very rewarding over the years to help you with health issues. I wish you good health and much happiness for the future.

Sincerely,

Dr. Roland Hing

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.