



Dr. Shaun Humphreys
1120 Yates St. # 402 | Victoria, BC | V8V 3P9

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I have decided to retire from my family practice. It has been a privilege and an honor serving as your family doctor. **My last day of patient care is April 4, 2024.**

Continuity of Care

I will continue to try to find a physician to take over my practice. In the eventuality that I am unable to find a replacement, patients are encouraged to obtain results of any outstanding lab work or investigations ordered by myself so that these can be presented to a new GP, urgent care or walk-in clinic for follow up. These can be obtained using the BC Services app. Patients are also encouraged to ask Bonnie for information regarding any outstanding future referrals or investigations so patients can ensure these are carried out in a timely fashion. I recognize that finding a new physician may be stressful, but I encourage you to be proactive in your healthcare management during this time. I have provided some suggestions below on how you can find a new doctor:

1. Ask family and friends if they can try to get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Visit <https://www.healthlinkbc.ca/> or call 8-1-1 (7-1-1 for hearing impaired)
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.
5. Contact the Victoria Medical Society at 250-598-6211

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of British Columbia to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.* I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrHumphreys
Tel: 1-888-563-3732
Fax: 1-877-398-5932
Email: info@rsrs.com

It has been a pleasure to assist you with your health care needs. I wish all of you the best with good health for the future.

Sincerely,

Dr. Shaun Humphreys

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.