



Dr. Irene Hussain

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Notice of Practice Closure

Dear Patients:

It is with a heavy heart that I write to share the news of my upcoming retirement after more than 50 years of practicing family medicine. This decision has not been an easy one. Caring for you and your families over the years has been one of the greatest honours of my life. Many of you have become like family to me, and it is deeply emotional to step away from these relationships that I have cherished for so long.

My anticipated final day in practice will be **July 31, 2026**. Over the next three months, we will be in the process of gradually wrapping up the practice. During this time, I will continue to address urgent medical concerns and provide follow-up on ongoing issues that have already been initiated.

Finding a New Doctor

I understand that continuity of care is very important. There may be a number of physicians locally and within the city who are accepting new patients. A list of potential options can be obtained through my office by contacting my secretary. You should also obtain a copy of your own medical record copy (see below). Additionally, here are some resources for ongoing care:

1. Ask family and friends if they can get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They have various resources that can assist you while you are searching for a new doctor.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice.

*Your medical record does not automatically follow you when you lose your doctor... unless you arrange for it. **RSRS will assist you in obtaining a certified copy of your record for your continued care. I encourage you to obtain your medical record as it is your health fingerprint** and is a very important file for safe continued care. It should always be accessible, even and especially in the absence of a new doctor. Once you find a new doctor you can share a copy of your own personal copy. I have included an infographic illustration which explains the reasons the medical record is so important.*

Note: My office will NOT be involved in the record transfer process. This will only be done through RSRS. RSRS might also reach out to you to ensure that this notification has been properly received and to assist you further. You can contact RSRS in one of the following ways:

www.recordsolutions.ca/DrIHussain

Tel: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

(Please note: You can arrange for a copy of your medical record immediately, however unless it is an emergency, the actual delivery of your requested medical record will take place only after my practice closes. There is a fee for the copy/transfer of your medical record in accordance with guidelines but the fee is not prohibitive.)

I want to express my deepest gratitude for the trust you have placed in me over the years. It has truly been a privilege to be part of your lives and your care. I wish each and every one of you continued health, happiness, and well-being in the years ahead.

With sincere appreciation,

Dr. Irene Hussain

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.