



Dr. Koma Israel

788 Upper Ottawa St. Unit #9 | Hamilton, ON | L8T 3V2

Notice of Practice Closure

Dear Patients:

As many of you are likely already aware, my last day of patient care was on April 30, 2024. **The practice is now permanently closed.**

Finding a New Doctor

Please begin looking for a new family physician immediately, with the following suggestions:

1. Ask family and friends if they can get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact RSRS (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

Your medical record summarizes your health picture in detail and is a very important document for safe and continued care. It should be accessible at all times.

I have made arrangements with **RSRS** to safely store all my original patient records in accordance with the guidelines of the College of Physicians and Surgeons of Ontario. They will be stored for 2 years only, after which time they will be destroyed. RSRS will assist you obtaining a certified and searchable copy of your medical file for yourself so that you have it immediately, and so you can present a copy of it once you find a new doctor.

I have included an infographic illustrating 10 reasons why getting your record is so important. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/DrIsrael

Phone: 1-888-563-3732

Fax: 1-877-398-5932

info@rsrs.com

(Note: There is a fee for the copy/transfer of medical records, it is not prohibitive.)

I wish you much health and happiness for the future.

Sincerely,

Dr. Koma Israel

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.