



## Dr. Dr. Alvin lu

10 Headdon Gate, Unit 10 | Richmond Hill, ON | L4C 8A3

### Notice of Practice Closure

Dear Patients:

It has been a privilege and an honour serving you as your Pediatrician. It is with regret that I wish to inform you that I will be closing my pediatric practice effective **February 13, 2023**. After closure, I will not be reviewing any incoming labs, consult notes, diagnostic testing reports, specialist appointments or renewing any prescriptions.

#### **Finding a New Doctor**

For continuity of care purpose, please start looking into finding a new physician right away with the following suggestions:

1. If you and/or your child are linked with a primary care physician/family doctor/nurse practitioner, contact their office to confirm your child can be cared for there. They can also provide a referral to a new pediatrician if required.
2. If Dr. lu has provided primary care to your child and you do not have a family doctor, you can discuss referral to a pediatrician or family doctor depending on your child and family circumstances.
3. Call the College of Physicians and Surgeons of Ontario at 416-967-2603.
4. Call "Health care Connect" at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>

*If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

#### **Your Medical Records**

The College of Physicians & Surgeons requires me to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy of your medical file for yourself and/or your new physician**. Requests for your records by a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to [info@rsrs.com](mailto:info@rsrs.com)

**I encourage each of you to arrange for the transfer of your record as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor.** I have included an infographic illustrating 10 reasons why the record is so important. There is a fee for the copy/transfer of medical records, but it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today by visiting:

**[www.recordsolutions.ca/Drlu](http://www.recordsolutions.ca/Drlu)**

**Phone: 1-888-563-3732, Ext. 1 Fax: 1-877-398-5932 Email: [info@rsrs.com](mailto:info@rsrs.com)**

It has been a pleasure and a privilege to have provided pediatric care to so many wonderful families.

Sincerely,

Dr. Alvin lu

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.