



Dr. James Mason

65 Dundas St. E | Belleville, ON | K8N 1B9

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the closing of my family practice. **My last day of patient care is October 18, 2024.** It has been a privilege and an honour to have helped you with your medical needs over the years.

After October 18, 2024, I will no longer be reviewing labs, consult notes, diagnostic imaging reports or renewing any prescriptions. Please follow up with your new family doctor

Finding a New Doctor

Unfortunately, I have not found a physician to take over the practice. I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). Here are some suggestions to assist you for ongoing care:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They have various resources that can assist you while you are searching for a new doctor.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.* I have included an infographic illustrating 10 reasons why getting your record is so valuable. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/DrJMason

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

(Please note that there is a fee for the copy/transfer of your medical record, but it is not prohibitive.)

Thank you for the privilege of being your doctor. All the best and good health to you.

Sincerely,

Dr. James Mason

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.