



Dr. Judit Pungur

100 Saint Albert Trail | St. Albert, AB | T8N 5V9

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing my retirement after 37 years from my family practice. Mission Hill Medical Clinic is closing, and **my last day of patient care will be October 16, 2026**. I will no longer be able to provide continuity of care to my patients. My plan is to do intermittent part time (episodic only) care to patients, but without patient attachment (i.e. I will no longer be serving as a primary care provider, nor will I have access to my former patients' physical records there). It has been a privilege and an honour to have helped you with all your medical needs over the years. Thank you for giving me this opportunity to be your trusted family physician.

Finding a New Doctor

I have not found a physician to take over my practice. However, I have been in touch with **Sturgeon Plaza MD Center**, and their physicians will be more than happy to accept new patients. Address: 1291 Hebert Road, St. Albert. Telephone: 780 569 5215. I encourage you to be proactive in your healthcare management during this time. Your medical record is an important piece of this (see below). As well, here are some other suggestions to assist you for ongoing care:

1. Ask your personal network, i.e. family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Go to <https://search.cpsa.ca/physiciansearch>
4. Go to <https://albertafindadoctor.ca/> (Alberta find a provider.ca)
5. Contact "Health Link Alberta" at 1-800-408-5465.
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Alberta to store all original patient records for a period before they can be destroyed. **Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.** I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and for your new physician. While there is a provincial system that carries some of your information, it is not complete. It does not contain much of the information I've accumulated about your health in my practice.

I encourage you to obtain a certified copy of your personal medical history. Whether you will be going to a walk-in for episodic care, or a new physician, or anywhere else, your record is very important for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic which explains why having a copy of your medical record is so important.

Please contact RSRS at your first opportunity for help with next steps in your care and for your medical record. My office will NOT be involved in the record transfer process. RSRS might also reach out to you to ensure that this notification has been properly received and to assist your further. Please contact RSRS at:

www.recordsolutions.ca/DrJPungur

Tel: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

(Please note: Arranging for your record can take place immediately by contacting RSRS. However, unless it's an emergency, the actual delivery of your requested medical record will take place only after my practice closes to ensure that it has the latest information. There is a fee for the copy/formatting and transfer of your medical record, but the fee is not prohibitive.)

It has been a pleasure to serve you as a physician, and I thank you for having trust and confidence you have placed in me. Wish you all the best of health in the future.

Sincerely,

Dr. Judith Pungur

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.