



Dr. Jerry Pelletier

277 Falshire Drive NE | Calgary, AB | T3J 1T9

Practice Closure Notice

Dear Patients:

It is with mixed emotions that I'm writing to announce the closure of my family practice. It has been a privilege serving as your family physician. The last day for seeing patients will be **June 15th, 2023**.

It is difficult to leave my practice and all my patients. Each of you is important. I have enjoyed working with all of you, and it is with very mixed emotions that I am retiring. However, the time is right: I have served this area of Calgary for almost 38 years. I will miss you.

Finding a New Doctor

For continuity of care purpose, please start looking into finding a new family physician promptly with the following suggestions:

1. Ask family and friends if they can try to get you in with their doctor.
2. Go to <https://search.cpsa.ca/>
3. Go to <https://albertafindadoctor.ca/>
4. Go to Mosaic PCN website, which I am a member of. They have local doctors accepting new patients: <https://mosaicpcn.ca>
5. Contact "Health Link Alberta" at 1-800-408-5465.
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please call 811 or proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**.

I strongly encourage you to obtain a certified copy of your personal medical history. It is more complete than Netcare and is an especially important file for your continued care. Your record should be always accessible, **especially in the absence of a new doctor**. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrJerryPelletier

or call RSRS at

1-888-563-3732, Ext. 1

It has been a pleasure and an honour to be your health care provider. Thank you for your kindness and support. I wish you well and good health for the future.

Sincerely,

Jerry Pelletier M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.