



Dr. Kate Elizabeth (Beth) Jolley

Norfolk Family Medical

305-85 Norfolk St. | Guelph, ON | N1H 4J4

Important Update: A New Physician for Your Care

March 12, 2025

Dear Patients,

In follow-up to the closure notice sent January 27, 2025, I am pleased to share that a new family physician, **Dr. Adewole Abiola**, will be starting his practice in Guelph this spring and is available to take on new patients, including those currently under my care.

Dr. Abiola will be practicing at **East Guelph Medical Clinic**, a new healthcare facility opening on **April 1, 2025** (clinic information is available at the end of this notice). I have personally met with Dr. Abiola and feel fortunate that he is willing to take on my patients **after my departure April 28, 2025**.

What You Need to Do

Option 1: If You Have Already Found a New Doctor

If you have already transferred your care elsewhere or **do not wish to transfer to Dr. Abiola**, please notify my office so we can update your chart and remove you from the transfer list.

- To have your medical records sent to your new doctor, please request a transfer from **RSRS** (details below).
- If you have already informed my office about your new doctor, you will not be included in the transfer list unless you request otherwise.

Option 2: If You Wish to Transfer to Dr. Abiola

If you would like Dr. Abiola to be your new physician:

1. **After April 1, 2025**, contact **East Guelph Medical Clinic** to schedule an introductory appointment.
 - Appointments will begin after **May 1, 2025**.
 - You can book online or call their office to schedule this appointment.
 2. **Complete the New Patient Enrolment Form** at <https://eastguelph.clinic/family-care>.
 3. **Request a copy of your medical records** from **RSRS** (see details below). Your records will be sent directly to Dr. Abiola.
 - **Tip:** Request your records as soon as possible to prevent delays in your care.
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Continuing Care Before & After April 28, 2025

Before April 28, 2025:

- I will continue to provide care at **Norfolk Family Medical**.
- You can still access the **Speed River FHO After-Hours Clinic** during this time.

After April 28, 2025:

- Please contact **East Guelph Medical Clinic** or your new healthcare provider directly for ongoing appointments. I recommend you schedule a visit with Dr. Abiola or your new provider to review any test results or consultations I have requested that will be completed after April 28, 2025.
 - *Note: East Guelph Medical Clinic is available for urgent care before your formal introductory appointment, if needed.*
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Transferring your Medical Records

East Guelph Medical Clinic uses a different electronic medical records system. For this reason, **your medical record must be transferred through RSRS**, a physician-managed service that works with physicians and patients for medical records storage and transfer.

How to Request Your Medical Records:

Option 1: Complete the online form at: <https://www.recordsolutions.ca/DrKJolley/>

Option 2: Call RSRS at **1-888-563-3732** to make arrangements.

Option 3: Submit a completed authorization form:

- **Email:** medicalrecords@rsrs.com
- **Fax:** 1-877-398-5932
- **Mail:** Dr. Jolley c/o RSRS, 111 St. Regis Cres. South, Toronto, ON M3J 1Y6

Important:

- Record transfers are not covered by OHIP and will be subject to a fee.
 - RSRS will only receive records **after my practice closes**. In some cases, your records may **not be available in time for your first visit** with Dr. Abiola. If you anticipate needing key health information before your first appointment, please discuss options with RSRS.
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About East Guelph Medical Clinic:

Address: 320 Eastview Rd, Guelph, ON N1E 0L2

Phone: 519-763-0444

Website: <https://eastguelph.clinic>

Email: care@eastguelph.clinic

Note: East Guelph Medical Clinic is a new practice and is **not affiliated** with the Guelph Family Health Team or Speed River FHO After-Hours Clinic. Their healthcare model and after-hours services may differ from what you have accessed at Norfolk Family Medical.

About Dr. Adewole Abiola:

“Dr. Adewole Abiola is a dedicated family physician with over a decade of experience in Nigeria and the United Kingdom. He specializes in preventive care, chronic disease management, orthopedics, and mental health. Dr. Abiola takes a patient-centered approach, tailoring treatments to individual needs. He is passionate about health education, community engagement, and promoting wellness. Outside of medicine, he enjoys soccer, traveling, and advocating for the well-being of healthcare professionals.”

Final Thoughts

I want to express my gratitude for trusting me with your care over the years. While I am sad to be stepping away, I am relieved to have found a highly qualified physician like Dr. Abiola to continue providing care to my patients.

If you have any questions, please don't hesitate to reach out before my departure.

Sincerely,



Dr. K. Beth Jolley

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.