



Dr. Lorraine Kerr & Dr. Wes Robinson

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Notice of Practice Closure

Dear Patients:

We have made the difficult decision to close our office clinical practices effective **April 28, 2023**. It has been an honour and a privilege serving you as your Pediatricians. After closure, we will review incoming labs, diagnostic testing reports, and specialist letters until May 30, 2023. If you are expecting test results or consultant reports to arrive after May 30th, it is important that you arrange to have these sent to your new health care provider.

Finding a New Doctor

For continuity of care, please use the following resources for finding a new physician:

1. If you and/or your child are linked with a primary care physician/family doctor/nurse practitioner, contact their office to confirm your child can be cared for there.
2. Call the College of Physicians and Surgeons of Manitoba at 1-866-690-8260 or register online at <https://www.gov.mb.ca/health/familydoctorfinder/>

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Records

The College of Physicians & Surgeons requires that we store all original patient records for a period of ten years following the patient's 18th birthday, before they can be destroyed. We have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from our practice. RSRS will also assist you in **obtaining a certified and searchable copy of your medical file for yourself and/or your new physician**. Requests from physicians can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com.

We encourage each of you to arrange for the transfer of your record as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. We have included an infographic illustrating 10 reasons why the record is so important. There is a fee for the copy/transfer of medical records, but it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today by visiting:

www.recordsolutions.ca/DrKerrDrRobinson

Phone: 1-888-563-3732 Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

It has been a pleasure to have provided pediatric care to so many wonderful families, for so many years. We wish you much health and happiness for the future.

Sincerely,

Dr. Lorraine Kerr & Dr. Wes Robinson

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Manitoba and the relevant privacy regulations.