



**Dr. Veronica Koopmans**  
201-1 Hesperus Rd. | Thornhill, ON | L4J 0G9

## Notice of Practice Closure

Dear Patients,

As you may be aware already, I will be retiring from my family Practice at Pegasus on September 01, 2022. This decision was taken with mixed feelings and after much consideration. While I am looking forward to the next chapter, I will truly miss you all. I have known many of you for over 20 years and I have learned so much from all of you and feel so honoured to have received your trust.

Unfortunately we have not been able to find a physician to replace me at the practice and my colleagues at Pegasus are unable to take on any new patients.

### **Finding a New Doctor**

It is advisable that you find a new physician as soon as possible. I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends to ask their doctors if they would take you in.
2. Call our office, we do have a couple of names of physicians in the area accepting new patients.
3. Contact "Health Care Connect" at 1-800-445-1822.
4. Contact RSRS (see below). They often are aware of physicians accepting new patients.

*If you have an urgent medical matter in the absence of a doctor, you should proceed to the nearest emergency room.*

### **Your Medical Record**

The College of Physicians & Surgeons requires me to store all original patient records for a period before they can be destroyed. I've selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice. RSRS will also assist you in **obtaining a certified copy of your medical file for yourself or your new physician.**

I encourage each of you to arrange for the transfer of your record as it is a very important file for your continued care and should be accessible at all times, (included you will find an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today.

**[www.recordsolutions.ca/DrKoopmans](http://www.recordsolutions.ca/DrKoopmans)**

or call RSRS at

**1-888-563-3732, Ext. 1**

Again, it has been wonderful looking after you and I will continue to carry you in my heart.

Sincerely,

Veronica Koopmans, MD

\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.