



Dr. Linda Mofford

4712 Bowness Rd NW | Calgary, AB | T3B0B4

Important Update Re: My Practice Closure

Dear Patients:

As an update to my previous notice of practice closure, most of you are aware that I retired from my family practice as of **April 30, 2025**. I wanted again to thank each and every one of you for having allowed me to share in your life and for having had me as your GP. You have made my life much fuller and I thank you.

You will need to find a new family doctor going forward as some of you already have. For those who have not found a new GP below are some suggestions:

Finding a New Doctor

The following are some suggestions to assist you with your search for a new doctor

1. Ask family and friends to ask their doctor if he/she can take you in as a favour. *(This tip yields the best results)*
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Go to <https://search.cpsa.ca/>
4. Go to <https://albertafindadoctor.ca/>
5. Contact "Health Link Alberta" at 1-800-408-5465.
6. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

It is recommended that you obtain a copy of your historical medical record as it provides the blueprint for your ongoing care. In some cases, I have already sent a copy to your new family doctor as requested. Many though have not.

I am required by the College of Physicians and Surgeons to store all patient records from my practice for a 10 year period before they can be destroyed – I will be 80 years old by then and so I have selected **RSRS**, a physician-managed company, to safely and securely store all patient records from my practice. They will assist you in obtaining a certified and searchable copy for yourself and for your new physician (who will not receive it otherwise). While there is a provincial system that carries some of your information, it is not complete. It does not contain much of the information I've accumulated about your health in my practice.

I encourage you to arrange for a certified copy of your personal medical history. It is an important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. I have included an infographic illustrating 10 reasons why getting your record is so valuable.

Please contact RSRS at your first opportunity for help with next steps in your care and your medical record. RSRS might also reach out to you to ensure that this notification has been properly received and to assist you further. Please contact RSRS at:

Tel: 1-888-563-3732

www.recordsolutions.ca/DrLMofford

Email: info@rsrs.com

Fax: 1-877-398-5932

(Please note: The medical record transfers will only be handled by RSRS. There is a fee for the copy/transfer of your medical record in accordance with guidelines, but the fee is not prohibitive.)

I wish everyone good health going forward and wish you all the best.

PS if you see me around, please stop me and say hi.

Best,

Dr. Linda Mofford

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Alberta and the relevant privacy regulations.