



Dr. Lauren Torbin

25 Hoyle Ave. | Toronto, ON | M4S 2X5

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that I am announcing the closing of my general practice. **My last day of family practice will be on April 30, 2025 – I will be continuing with the psychotherapy part of my practice which is open to you as patients.** I will do my best to follow up on any outstanding reports that come in up to May 30, 2025. I feel truly privileged to have been your family doctor, some of you for over 40 years. It has been an honour to have helped you with your medical needs over the years.

Finding a New Doctor

I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is an important piece of this (see below). Here are some suggestions to assist you for ongoing care:

1. Ask family and friends if they can try and get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. I have been in contact with Kyro at Guardian Drugs who has informed me that the Bathurst Bloor Clinic is open to new patients – 800 Bathurst St. Toronto, ON www.bathurstbloorclinic.com 437-836-0831
5. There will potentially be a new clinic opening at Yonge & Davisville inside the Guardian Pharmacy around Spring 2025. Please submit an email to info@davisvillepharmacy.ca for additional information.
6. You can register at Mount Pleasant Clinic (<https://www.mpcclinic.ca/new-patients>) 245 Eglinton Ave. East
7. Contact **RSRS** (see below). They have various resources that can assist you while you are searching for a new doctor.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

After finding a new family physician, it is important that at any point of contact with the health care system (Emerge, specialists, xray, labs, hospitals, walkin etc) you provide them with the name and contact information of your new physician (or ask for a copy to have yourself and to take to a walkin physician if you have not gotten a new family physician). This will ensure that reports and results will be sent to your new family doctor for review and follow up. As of April 30, 2025 my office will be closed.

I also encourage you to make an appointment with me over the next few months to ensure you have had a complete physical if required and that your medications have refills.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.* I have included an infographic illustrating 10 reasons why getting your record is so valuable

Please contact RSRS at your first opportunity for help with next steps in your care and your medical record following my closure. My office will NOT be involved in the record transfer process. It's possible that they may contact you as well, to ensure that all my active patients have been properly notified.

www.recordsolutions.ca/DrLTorbin

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

(Please note: Arranging for your record can take place immediately by contacting RSRS. However, unless it's an emergency, the actual delivery of your requested medical record will take place only after my practice closes. There is a fee for the copy/transfer of your medical record in accordance with guidelines.)



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Thank you for the honour of being your family doctor. I will miss our visits and the relationships that have been built over the years with you and your families. I know you join me in expressing gratitude and best wishes to Rosario who has been an important person to you all in helping me provide the best healthcare possible to you.

All the best and good health to you.

Sincerely,

A handwritten signature in black ink that reads "Lauren Torbin".

Dr. Lauren Torbin

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.