



Dr. Eric Lahnsteiner

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Notice of Practice Closure

Dear Patients:

With mixed emotions, I am announcing the immediate closure of my practice due to sudden onset of a serious health condition. It has been a privilege and honour to serve you as your family doctor. I will surely miss all of you, your kindness and encouragement.

Finding a New Doctor

Dr. Walk is not accepting new patients so please do not call his office. Unfortunately, I have been unsuccessful in recruiting a suitable physician to take over my practice. I recognize that changing physicians may be stressful, but I encourage you to seek continuity of care with the following suggestions to find a new doctor for yourself:

1. Ask family and friends for referrals to their doctors.
2. Call "Health care Connect" at 1-800-445-1822
3. Contact **RSRS, Inc.** (see below). They often know physicians accepting new patients in your community.

If you have an urgent medical matter in the absence of a doctor, you should proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. I have selected **RSRS**, a physician-managed company to safely and securely store all patient records from my practice and to assist you in **obtaining a certified copy for yourself**.

As a last piece of medical advice I encourage each of you to arrange for the retrieval of your own medical record. It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrLahnsteiner

or call RSRS at
1-888-563-3732, Ext. 1

Once again, I have enjoyed working with you to assist you with your health care needs. I wish you well and good health into the future.

Warmest Regards,

Eric Lahnsteiner, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.