

Dr. Angela Lambrakos

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Update to Practice Closure Notice

Dear Patients,

As you are likely already aware, I will be closing my general practice as of **November 30, 2023**. This decision has not been made lightly but is necessary for myself and my growing family. If you have prescriptions, please review your amounts as soon as possible. I am trying to provide renewals and repeats prior to my closure.

Finding a New Doctor

Unfortunately, I have not found a physician to take over my practice. I recognize that finding a new physician may be stressful, but I encourage you to be proactive in your healthcare management during this time. I have provided some suggestions below on how you can find a new doctor:

- 1. Ask family and friends if they can try to get you in with their doctor.
- 2. Speak to your local pharmacist who may be aware of new physicians in your area.
- 3. Call "Health care Connect" at 1-800-445-1822 or register online at https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner
- 4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

The College of Physicians & Surgeons requires that I store all original patient records for a period of time before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage each of you to arrange to obtain a copy of your own medical record, as it is a particularly important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrLambrakos Tel: 1-888-563-3732 Fax: 1-877-398-5932 Email: info@rsrs.com

I have enjoyed working with you to assist you with your health care needs. I want to wish all of you well and good health for the future.

Sincerely,

Dr. Angela Lambrakos

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.