



Moses Marc Susser MD

401 – 400 Tache Ave. | Winnipeg, MB | R2H 3C3

Notice of Practice Closure

Dear Patients:

It is with a heavy heart that I am writing to announce the closure of my general practice. It has been a privilege and an honour serving as your physician. The last day for seeing patient will be August 18, 2023

Finding a New Doctor

For continuity of care, please use the following resources for finding a new physician:

1. Ask family and friends if they can try to get you in with their doctor.
2. Contact Family Doctor Finder at 204-786-7111 or on the web at: www.gov.mb.ca/health/familydoctorfinder
3. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room

Your Medical Record - IMPORTANT

The College of Physicians & Surgeons requires that I store all original patient records for a period of ten years before they can be destroyed. I have selected **RSRS***, a physician-managed company, to safely and securely store all patient records from our practice. RSRS will also assist you in **obtaining a certified and searchable copy of your medical file for yourself and/or your new physician**. Requests from physician can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

We encourage each of you to arrange for the transfer of your record as it is a particularly important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor*. We have included an infographic illustrating 10 reasons why the record is so important. There is a fee for the copy/transfer of medical records, but it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today by visiting:

www.recordsolutions.ca/DrMSusser

Phone: 1-888-563-3732 Ext. 1

Fax: 1-877-398-5932

Email: info@rsrs.com

Thank you for:

teaching me humility,
giving me the opportunity to facilitate meaningful health interventions,
understanding when I could not meet your expectations,
the opportunity to experience my strengths and limitations,
forgiving my abruptness,
allowing me to witness all manner of human challenges
teaching me to honour all human life

Sincerely,

Marc Susser MD

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Manitoba and the relevant privacy regulations.