



Dr. Kier MacMillan
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Notice of Retirement

Dear Patients:

It is with mixed emotions that I announce the upcoming closure of my practice October 2021. **My last day of office will be October 15, 2021.** It has been a privilege to have been part of your lives.

Finding a New Doctor

I have been unsuccessful in not being able to find a family doctor despite my efforts. I suggest the following to find a new doctor for yourself:

1. Ask family and friends to ask their doctors if they would take you in.
2. Visit or call: www.victoriamedicalsociety.org/gp-listings/ ph: 250-598-6021
3. Visit or call: www.cpsbc.ca/physician_search ph: 604-733-7758
4. Visit or call: <https://www.healthlinkbc.ca/> ph: 8-1-1 (7-1-1 for hearing impaired)

In the event of a medical emergency, patients are instructed to go to the nearest hospital emergency room.

Your Medical Record

I am required to store all patient records for a period of time before they can be destroyed. I have selected RSRS to safely and securely store all patient records from my practice. They will also assist you in obtaining a *certified copy* for yourself and/or a new doctor.

I urge you to arrange for the transfer of your record as It is a very important file for your continued care and should be accessible at all times, even (and especially) in the absence of a new doctor. (I have included an infographic illustrating 10 reasons why). While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today. Please proceed on the web to:

www.recordsolutions.ca/DrMacMillan
or call RSRS at
1-888-563-3732, Ext. 1

I love my family practice and have been grateful to work with, and for all of you. With my eternal thanks and gratitude.

Yours truly,

Kier MacMillan, M.D.

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.