



Dr. Elizabeth Messervey
555 George St. N. | Peterborough, ON | K9H 3S1

Notice of Practice Closure

Dear Patients:

It is with mixed emotions that after working for more than 34 years as a family doctor, I have decided to close my practice as of **June 30, 2024**. It has been a privilege and pleasure to serve as your family physician over the years.

Finding a New Doctor

As many of you know, there is a shortage of family physicians across Canada. Unfortunately, to date I have not been able to secure a replacement to take over my practice despite actively recruiting for the last 15 months. I recognize that finding a new physician may be stressful, but I encourage you to seek continuity of care with the following suggestions to find a new doctor:

1. Ask your family and friends if they can try to get you in with their doctor.
2. Call "Health Care Connect" at 1-800-445-1822 or online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner> to register for a new doctor. Call after June 30, 2024 as they will not register you while you are still rostered to a family physician.
3. Call RSRS - see below

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

After the closure of my practice, you will no longer be a rostered patient of the Greater Peterborough Family Health Organization and therefore you will no longer be able to access the extended hours clinic. I have included a list of other available clinics and community resources that you can access.

I will be advising specialists of my practice closure, however if you visit a specialist after June 30, 2024, it would be beneficial for you to remind them that you no longer have a family physician. You can ask them to give you a copy of the report.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. *Your medical records do not automatically follow you when you leave a practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.* I have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrMesservey

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

Thank you for the opportunity to be a partner in your health care. I wish you all the very best and good health for the future.

Sincerely,

Dr. Elizabeth Messervey

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.

Some Resources for Patients Without a Family Doctor

Health Care Connect 1-800-445-1822	Telehealth Ontario 1-866-797-0000
Health 811 Dial 811 (Speak directly to an RN 24/7)	Women's Health Centre at PRHC 705-743-4132 For pap smears and birth control
Diabetic Clinic at PRHC 705-743-2121 (Ask for Diabetic Education Centre) They have a nurse practitioner who can order lab work and prescribe medications for diabetic patients who do not have a family doctor (Self referral)	Ontario Breast Screening Program 705-740-8166 PRCH or Medical Centre 707 Charlotte Street, Peterborough For mammograms every two years for women over age 50 (Self referral)
Sexual Health Clinic at Peterborough Public Health Unit 705-748-2021 Birth control for women less than 25 years of age and sexual health concerns	Well Baby Clinic 705-313-1603 Providing routine check-up care for babies 2-18 months without a family doctor
Pediatric Out Patient (POP) Clinic at PRHC 705-740-8055 For children up to 18 years old	PFHT Health Clinic 705-651-4866 For child/youth ages 0-17 patients without a family doctor
Public Health Unit 705-743-1000 Provides childhood and teen immunizations and copies of immunization records	Talk Now 705-876-5826 Mental health and addictions virtual clinic
Rapid Access Addiction Medicine Clinic 705-749-9708	New Dawn Medical Clinic 1-647-625-8799 For drug and alcohol issues and pain management
Lakefield/Peterborough FHT Clinic 705-651-4866 Nurse Practitioner led clinic in Lakefield and Physician led clinic in Peterborough for patients without a family physician registered to Health Care Connect	

Virtual Care

Many pharmacies in Peterborough and area provide virtual care at their locations. You can call in and make an appointment. When you arrive for your appointment, the pharmacy will set you up with a doctor via telemedicine on a computer.

Good Doctors 705-304-1034 1625 Sherbrooke Street Unit 6, Peterborough or 1293 Clonsilla Ave, Peterborough (Westmount Pharmacy)	RemedyRX 705-876-0700 110 Chandler Cres, Suite 7, Peterborough
Enhanced Care Clinic (Guardian Pharmacy) 705-878-8080 815 High Street Unit 9, Peterborough	Lansdowne Place Medical Clinic 705-775-1516 769 Borden Ave, Peterborough (Loblaws)
Jack Nathan Health Medical Centre 705-408-1171 1002 Chemong Road, Peterborough (Walmart on Chemong Road)	Medicine Shoppe 705-743-8443 860 Chemong Road, Peterborough (Paul Asta strip mall)
RX Swift Medical Clinic 705-749-2345 80 Hunter Street, Peterborough	East Region Virtual Care Clinic 1-888-684-1999
Telus Health MyCare App 1-855-577-8838 www.telus.com.mycare download app	