



Dr. Lam Van Nguyen (the estate of)

215 Main Street West Hamilton ON L8P 1J4

NOTICE OF PRACTICE CLOSURE

April, 2017

Dear Patients,

With great sadness this letter is to notify you of the sudden passing of **Dr. Lam Van Nguyen**. The practice is now closed. The office closed effective April 14th 2017.

Finding a New Doctor

As you may know, there exists a shortage of family doctors in Ontario. Health Care Connect a Ministry of Health initiative which helps Ontarians find a new health care provider. To register for the Health Care Connect program, call 1-800-445-1822.

Medical Record (Important)

It is required that all original clinical records of patients are kept for a specified period before they can be shredded. I have contracted with **RSRS (Record Storage & Retrieval Services)**, a compliant medical records facility, to store the records from the practice and to transfer a copy of your file upon your instruction.

It is recommend that you obtain a copy of your personal medical history from RSRS. This information is important for your continued care and may not be available to you or your next healthcare provider otherwise. Please inform any specialist you may be attending of your new family doctor's name and location. When you go for tests or see a specialist, please give them the name of your new family doctor. As of **April 2016** we are no longer responsible for any of your test results.

To obtain a copy of your medical record,
please complete the online request form at:
www.recordsolutions.ca/DrNguyen
or contact
Patient Support at 1-888-563-3732, Ext. 1

(There is a fee for the copying and transferring of medical records. You do not need to have a new doctor in order to obtain a copy of your record.)

The family & staff would like to thank you for your condolences and kind words.

Sincerely

The Nguyen Family

* RSRS is a fully compliant, physician-managed medical records facility.