



Dr. Iris Noland

56 Toronto Road | Colborne, ON | K1K 1S0

Update to Practice Closure Notice

Dear Patients,

As you are likely already aware, I will be closing my medical practice as of **September 27, 2024**. I will be continuing a focused palliative and wound care practice.

If you have existing prescriptions, please have your pharmacy fax my office to request any necessary refills as soon as possible. I will provide you with one year's worth of your medications. Restrictions may apply to narcotics and controlled substances.

Finding a New Doctor

Unfortunately, I have not found a physician to take over the practice. I recognize that finding a new physician is challenging. I encourage you to be proactive in your healthcare management during this time. Your medical record is important (see below). Here are some suggestions to assist you for ongoing care:

1. Ask family and friends if they can try to get you in with their doctor.
2. Speak to your local pharmacist who may be aware of new physicians in your area.
3. Call "Health care Connect" at 1-800-445-1822 or register online at <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.

Your Medical Record

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. *Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it.* I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice. RSRS will also assist you in obtaining a certified and searchable copy of your medical file for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, *especially in the absence of a new doctor.* I have included an infographic illustrating 10 reasons why getting your record is so valuable. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS at:

www.recordsolutions.ca/DrNoland

Tel: 1-888-563-3732

Fax: 1-877-398-5932

Email: info@rsrs.com

I will miss my patients and friends because I truly enjoyed practicing medicine. I wish you all the best and a healthy life.

Sincerely,

Dr. Iris Noland

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.