

Dr. Peter Chang Medical Clinic

10151 No. 3 Rd. | Richmond, BC | V7A 4R6

Notice of Clinic Closure

January 9, 2023

Dear Patients:

We are writing to inform you that after 47 years, *Dr. Peter Chang Medical Clinic* will be closing effective **May 15, 2023**. Along with this closure, Dr. Peter Chang, Dr. Danny Siu, Dr. Raymond Chow and Dr. Tan Ping will be retiring from medical practice. (Dr. Andrew Cheah will update his patients with his plans in the coming months).

Making the decision to leave my practice has not been easy and leaving a practice with so many wonderful patients will be the most difficult part. I have valued the trusted relationships we developed and truly appreciated the opportunity to help you manage your health care needs.

Finding a New Doctor

Unfortunately, we have not been able to find physicians to take over your care. Therefore, we would urge you to initiate a search for a new family physician. Please refer to the following suggestions:

- 1. Ask family and friends if they can try to get you in with their doctor.
- 2. Call the "College of Physicians and Surgeons of British Columbia" at 604-733-7758 or visit https://www.cpsbc.ca/contact-us
- 3. Visit https://www.healthlinkbc.ca/ or call 8-1-1 (7-1-1 for hearing impaired)
- 4. Contact **RSRS** (see below). They often are aware of physicians accepting new patients.

If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room

Your Medical Record - IMPORTANT

We are required by the College of Physicians & Surgeons to store all original patient records for a period before they can be destroyed. We have selected **RSRS**, a physician-managed company to safely and securely store all patient records from the clinic and to assist you in **obtaining a certified copy for yourself**. Requests for your records from a new physician's office can be faxed in to RSRS at 1-877-398-5932 or emailed to info@rsrs.com

It is strongly recommended that you obtain a certified copy of your personal medical history from

RSRS. It is a very important file for your continued care and should be accessible at all times, **especially during these times and in the absence of a new doctor**. We have included an infographic illustrating 10 reasons why the record is so important. While there is a fee for the copy/transfer of medical records, it is not prohibitive. Please do not delay in making arrangements by contacting RSRS today at:

www.recordsolutions.ca/DrPChang

Tel: 1-888-563-3732 Ext. 1 / Fax: 1-877-398-5932 Email: info@rsrs.com

It has been so very rewarding helping you over the years. We have valued the trusted relationships we developed and truly appreciated the opportunity to help you manage your health care needs. We wish you and your families good health and happiness in the future.

Sincerely,

Dr. Peter Chang Dr. Danny Siu Dr. Raymond Chow Dr. Tan Ping Dr. Andrew Cheah

*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of British Columbia and the relevant privacy regulations.